

DUKES HEAD - 16 HIGHGATE HIGH
STREET LONDON N6

Agreed Conditions:

Prevention of Crime and disorder:

1. (a) The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Police Licensing Team – see below.
(b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
(c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.
(d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.
(e) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.
2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
3. After 23:00 patrons temporarily leaving the premises to smoke will not be permitted to take their drinks with them.
4. Management must ensure that patrons do not obstruct the public highway in any manner whilst outside the premises.
5. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system, searching equipment or scanning equipment
 - (g) any refusal of the sale of alcohol
 - (h) any visit by a relevant authority or emergency service.

Prevention of public nuisance

6. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
8. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
9. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

10. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number and/or is to be made available to residents and businesses in the vicinity.

11. Staff Training – Appropriate induction training will be undertaken with all relevant staff to cover appropriate subjects for their role including:

A. The responsible sale of alcohol.

B. The prevention of under-age sales of alcohol, the Challenge 25 policy and in checking & authenticating accepted forms of identification.

C. The responsibility to refuse the sale of alcohol to any person who is drunk.

D. Fire safety & emergency evacuation procedures

12. Refuse Disposal - Regular waste disposal is undertaken in accordance with the council's requirements.

13. Litter - The area immediately outside the premises will be maintained to ensure that any litter generated by the premises and / or its customers is regularly cleared, including cigarette butts/packets etc, periodically throughout the premises opening hours and specifically at the end of trading hours.

Public safety

15. First Aid - Adequate first aid boxes will be maintained.

Protection of children from harm.

16. Children only permitted on the premises between 11.00 and 21.00, accompanied by an adult to supervise.

17. Age verification - A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.